

**Sage 100 Version 2020**  
**Integrated Solutions Compatibility Matrix**  
**Revised as of May 18, 2020**

The Integrated Solutions Compatibility Matrix is intended to cover all information as of May 18, 2020, regarding Integrated Solutions compatibility with Sage 100 version 2020. Any version not listed should be assumed *incompatible*. If your configuration is not listed, Sage Customer Support cannot provide support for you. All hardware and system requirements must meet or exceed the minimum requirements as indicated in the *Sage 100 Supported Platform Matrix*. Only additional requirements are listed in this matrix.

**Note:** It is critical that before and during an installation, this document be thoroughly reviewed, along with the *Sage 100 Installation and System Administrator's Guide* and other documents found on the *How to install Sage 100 and locate installation and upgrade information* knowledgebase article. For this Web page log into the Sage Support Web site at: <https://support.na.sage.com/>

Throughout this document, other companies' Web sites are referenced; the content on those sites can change at any time. Sage has no control over and cannot be responsible for the content of other companies' Web sites.

**Note:**

- A number of Sage 100 features or integrations require internet access. Some of the more common features or integrations are (not a complete list):
  - Sage Exchange Desktop - Credit Card Processing - Paya - Sage Payments
  - Office 365 Connector for Sage 100
  - Sage Advisor Update
  - Sage Intelligence
  - Sage 100 Payroll 2.0 (Payroll Tax) / Sage Data Cloud
  - Sage Federal and State Tax Reporting (Aatrix)
  - Sage Sales Tax (Avalara)
  - Paperless Office (email)
  - Direct Deposit Service with SPR
  - G/L Integration with SPR
  - Sage Banking Cloud
  - SData Interface
  - eBusiness Manager
  - Sage 100 Web Services
- Please check for and apply any available Sage product updates from the Sage Support Web site at: <https://support.na.sage.com/>. For more information, consult your Sage business partner.
- Integrated product version compatibility indicated in this document does not necessarily imply that the integrated product vendor supports noncurrent versions. Refer to the integrated product vendors' Web site for specific information on their supported versions.
- Consult the integrated product's website for the most current information regarding that products compatibility with 64 bit versions of Windows.
- For more information on Sage 100 Version support and retirement, see the Supported Versions document located [here](#).

**Windows 7 and Windows Server 2008 R2 Extended Support from Microsoft ended on January 14, 2020. Windows 7 and Windows Server 2008 R2 are no longer supported for Sage 100.**

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<b>Sage 100 Payroll</b>			
Product Version	Sage 100 Standard, Advanced, and Premium Versions Supported	Hardware and System Requirements	Remarks
See Remarks	2020.0 (6.20.0.1) and higher	<ul style="list-style-type: none"> <li>Tax Calculation &amp; Tax Updates require internet access</li> </ul>	<ul style="list-style-type: none"> <li>Users should upgrade to the most current Payroll version available (PR2.20.1) for compliance and other changes.</li> <li>For additional information see <a href="#">KB 56080</a></li> </ul>

Sage 100 Payroll Compatibility Matrix		Sage 100 2020						
		2020 (6.20.0.1)						
Sage 100 Payroll	2.20.0*	X						
	2.20.1**	X						

\* Includes Federal W-4 changes

\*\* Sage 100 2020 Payroll Demo Data is based on Payroll version 2.20.1. Some features may not function as expected with Demo data if not running PR2.20.1.

<b>Sage Bank Feeds</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2020.0 (6.20.0.1) and higher	X	X	<ul style="list-style-type: none"> <li>Internet Explorer 11 (IE11) Required</li> <li>Internet access is required</li> </ul>	<ul style="list-style-type: none"> <li>Be sure to include system files and all companies with bank accounts linked to bank feeds when migrating.</li> </ul>

<b>Aatrix (Federal and State Tax Reporting)</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Aatrix 2020 Qtr 1	X	X	<ul style="list-style-type: none"> <li>Workstation O/S installation only</li> <li>Internet access is required</li> </ul>	

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<b>DSD / ScanForce Multi-Bin Basic</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
6.20	Check Vendor Availability	Check Vendor Availability		<ul style="list-style-type: none"> <li>Available with Sage 100c only</li> <li><a href="http://www.dsinc.com/enhancement/mbim-multi-bin-inventory-management/">http://www.dsinc.com/enhancement/mbim-multi-bin-inventory-management/</a></li> </ul>

<b>Office 365 Connector for Sage 100</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
1.04.000	X	X	<b>Office 365 Connector Installation System Requirements:</b> Sage 100 Server running Windows 8.1, Windows 10, Windows Server 2012 R2, Windows Server 2016 *Note: 64-bit only  <b>Office 365 Add-in</b> supported on systems supported by Office 365.	Subscription Requirements, both: <ul style="list-style-type: none"> <li>Office 365 Business Premium and,</li> <li>Microsoft Azure Active Directory Premium (Basic, although no longer available from Microsoft, is also compatible)</li> </ul> <i>Note: Some Office 365 Subscriptions come with Active Directory, but they may not support the Azure Application Proxy feature, please refer to KB 97011.</i>

<b>Sage CRM for Sage 100 2020</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Sage CRM 2020 R1 for Sage 100 2020	X	X		<ul style="list-style-type: none"> <li>Quick Order Entry is available for use only with Sage 100 Advanced and Premium.</li> <li>If using the Sage 100 SData Adapter, Sage CRM and the SData Adapter cannot be installed on the same Server. Install the SData Adapter to a different system.</li> </ul>

<b>Sage HRMS</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
HRMS 2017 Update Q4 2019 (10.704502)	X	X	Sage 100 Payroll 2.19.4 or higher is required.	<ul style="list-style-type: none"> <li>In HRMS, the Sage 100 Payroll Link is required to integrate with Payroll module.                             <ul style="list-style-type: none"> <li>Contact Sage Employer Solutions group for integration options</li> <li>Sage HRMS G/L Link integrates with Sage 100 using General Ledger Exchange or VI import</li> </ul> </li> </ul>

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<b>Sage Fixed Assets – Depreciation-Network</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2020.1	X	X	<ul style="list-style-type: none"> <li>An installation of the Fixed Assets “Network” Client is required on the same Server as Sage 100 Advanced and Premium Server for the integration to function properly.</li> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.
<b>Sage Fixed Assets – Depreciation-Standalone</b>				
2020.1	Sage 100 Standard Only Advanced not supported	Premium not supported	<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.
<b>Sage Fixed Assets – Lite Depreciation</b>				
2020.1	Sage 100 Standard Only Advanced not supported	Premium not supported	<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

<b>Sage Fixed Assets – Premier Depreciation</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2020.1		The Sage 100 Fixed Assets Module is not supported. Only the Sage Fixed Assets GL Depreciation Link is supported.	<ul style="list-style-type: none"> <li>Remote access; cannot be used across subnets without Terminal Server and/or Citrix</li> </ul>	

<b>SAP Crystal Reports for Sage</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2016	X	X		

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<b>Microsoft Office</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2019	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2016	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2013	X	X		<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>
2010**	X	X	**Office 2010 will be retired by Microsoft on October 13 <sup>th</sup> , 2020 and will no longer be supported by Sage.	<ul style="list-style-type: none"> <li>32 and 64-bit versions supported. See KB 53091 for more information.</li> </ul>

<b>Sage 100 Office Merge</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium ER'P Version Supported	Hardware and System Requirements	Remarks
Desktop Versions only of Office 365, 2019, 2016, 2013, and 2010**	X	X	**Office 2010 will be retired by Microsoft on October 13 <sup>th</sup> , 2020 and will no longer be supported by Sage.	<ul style="list-style-type: none"> <li>Sage 100 Office Merge does not integrate with the Online Web Versions of the Office application.</li> </ul>

<b>Microsoft Fax Services</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
In supported operating systems	X	X	<ul style="list-style-type: none"> <li>Modem connected to analog line</li> <li>Functioning modem driver</li> </ul>	

<b>Sage Exchange Credit Card Processing, powered by Paya (formerly Sage Payment Solutions)</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All (Web service)	X	X	<ul style="list-style-type: none"> <li>Internet access is required</li> </ul>	Requires Exchange Desktop version 2.X. To apply for a merchant account, contact your Sage Customer Account Manager at: 800-854-3415. For more information, go to: <a href="https://www.sage.com/en-us/payment-processing/">https://www.sage.com/en-us/payment-processing/</a>

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<b>Sage 100 Sales Tax, Powered by AvaTax</b>				
Product Version	Sage 100 Standard and Advanced Version Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
			<ul style="list-style-type: none"> <li>▪ Internet access is required</li> </ul>	<ul style="list-style-type: none"> <li>▪ For connector information, go to: <a href="http://www.avalara.com">www.avalara.com</a></li> </ul>

<b>Sage 100 Intelligence Reporting</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
7.50	X	X	<ul style="list-style-type: none"> <li>▪ Systems: Windows 8, Windows 10, Windows Server 2012, Windows Server 2016, and Windows Terminal Server.</li> <li>▪ Citrix XenApp 6.5, 7.5, or 7.6</li> <li>▪ Hardware: CPU &gt; 1.3 GHZ</li> <li>▪ Memory: 2 GB RAM</li> <li>▪ Hard Drive Space: 350 MB</li> </ul>	<ul style="list-style-type: none"> <li>▪ Intelligence requires Microsoft Excel 2010, 2013, 2016 (32 and 64 bit), or Office 365 (Desktop Version Only)</li> <li>▪ Installs automatically with Sage 100 Workstation setup, reminder to make sure Excel is installed and activated <b>before</b> installing workstation setup, please see the <i>Sage 100 Installation and System Administrator's Guide</i> for more details</li> </ul>

<b>Sage Alerts and Workflow</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

<b>Sage Budgeting and Planning</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
All versions	X	X		

<b>Sage Payment Center, powered by Paya (formerly Sage Payment Solutions)</b>				
Product Version	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
Web Service	X	X	<ul style="list-style-type: none"> <li>▪ Internet Explorer 11</li> </ul>	To apply for a merchant account, contact your Sage Customer Account Manager at 877- 798- 0795. For more information, go to: <a href="https://www.sage.com/en-us/payment-processing/">https://www.sage.com/en-us/payment-processing/</a>

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