

Sage 100 2017

Upgrade Checklist

October 2016

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Checklists

The upgrade process consists of three steps:

- 1 Preparing your data for upgrading
- 2 Upgrading your data to version 2017
- 3 Converting your data to version 2017

This appendix contains the information you will need to upgrade and convert your data based on the version of your data. Proceed to the applicable section as follows:

- Upgrading from Version 2016 to Version 2017 on page 2
- Upgrading from Version 2015 to Version 2017 on page 8
- Upgrading from Version 2014 to Version 2017 on page 14
- Upgrading from Version 2013 to Version 2017 on page 20
- Upgrading from Version 4.50 to Version 2017 on page 26
- Upgrading from Version 4.45 to Sage 100 Premium Version 2017 on page 32
- Upgrading from Version 4.40 to Version 2017 on page 37
- Upgrading from Version 4.30 to Version 2017 on page 43
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- Upgrading from Version 4.10 to Version 2017 on page 58
- Upgrading from Version 4.00 or 4.05 to Version 2017 on page 65

Upgrading from Version 2016 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 2016 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 2016 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you use the Purchase Order module, you will have the option to start retaining purchase order history and to create history using records in your Purchase Order data entry files.

If you plan to create history, consider running the following utilities to clear out records that you do not want to include:

- Purge Completed Purchase Orders
- Purge Obsolete Purchase Orders

For more information on the utilities, see the help system.

- 5___ Rebuild all data files.
 - If you are upgrading from Sage 100 Standard or Advanced, use the Rebuild Key Files and Rebuild Sort File utilities.
 - If you are upgrading from Sage 100 Premium, use the Rebuild Sort File utility.

You must answer Yes to all recalculation questions.

- 6___ Print all customized form definitions.

- 7___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.
- 8___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 2016 installation. Port 1433 is the default SQL Server port.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 2, you are now ready to migrate your data to your version 2017 system.

WARNING

If you are migrating data for Sage 100 Premium, you must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

- 1___ If you are upgrading Sage 100 Standard or Advanced, select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to migrate your data.

If you are upgrading Sage 100 Premium, start the Parallel Migration Wizard using one of the methods below, and follow the steps in the Wizard.

- If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
- If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where the Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 2 and the Upgrade Checklist on page 3, you are now ready to convert your data to version 2017.

1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.

2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If the Purchase Order module is set up for a company, a window with options for retaining purchase order history appears. You can set up the feature and create history during data conversion or you can do so at a later time.

3___ If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

5___ If you synchronize payroll data between Sage Payroll Services and your general ledger, contact Sage Payroll Services Support for assistance with resetting the link for your Sage 100 company.

You must complete this step before you can synchronize payroll data. This applies only if Sage Payroll Services is selected in the Payroll Service field in Sage Payroll Services Options.

6___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

- 7___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.
- 8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.
- 9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.
- 10___ Test your customized Crystal reports and forms.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.
- 11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 12___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.
- 13___ If dictionary changes were made to any files used for import and export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 14___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 15___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 16___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.
- 17___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 18___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 19___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 20___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 21___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 22___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 23___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 24___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.

- 25_____ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 2015 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 2015 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 2015 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you use the Purchase Order module, you will have the option to start retaining purchase order history and to create history using records in your Purchase Order data entry files.

If you plan to create history, consider running the following utilities to clear out records that you do not want to include:

- Purge Completed Purchase Orders
- Purge Obsolete Purchase Orders

For more information on the utilities, see the help system.

- 5___ Rebuild all data files.
 - If you are upgrading from Sage 100 Standard or Advanced, use the Rebuild Key Files and Rebuild Sort File utilities.
 - If you are upgrading from Sage 100 Premium, use the Rebuild Sort File utility.

You must answer Yes to all recalculation questions.

- 6___ Print all customized form definitions.

- 7___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.
- 8___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 2015 installation. Port 1433 is the default SQL Server port.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 8, you are now ready to migrate your data to your version 2017 system.

WARNING

If you are migrating data for Sage 100 Premium, you must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

- 1___ If you are upgrading Sage 100 Standard or Advanced, select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to migrate your data.

If you are upgrading Sage 100 Premium, start the Parallel Migration Wizard using one of the methods below, and follow the steps in the Wizard.

- If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
- If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where the Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 8 and the Upgrade Checklist on page 9, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.

- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If the Purchase Order module is set up for a company, a window with options for retaining purchase order history appears. You can set up the feature and create history during data conversion or you can do so at a later time.

- 3___ If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

- 4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.
 - Integration server port ID
 - Sage CRM SQL server name
 - Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

- 5___ If you synchronize payroll data between Sage Payroll Services and your general ledger, contact Sage Payroll Services Support for assistance with resetting the link for your Sage 100 company.

You must complete this step before you can synchronize payroll data. This applies only if Sage Payroll Services is selected in the Payroll Service field in Sage Payroll Services Options.

- 6___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

- 7___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.
- 8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.
- 9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.
- 10___ Test your customized Crystal reports and forms.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.
- 11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 12___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.
- 13___ If dictionary changes were made to any files used for import and export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 14___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 15___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 16___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.
- 17___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 18___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 19___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 20___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 21___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 22___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 23___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 24___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.

- 25_____ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 2014 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 2014 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 2014 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you use the Purchase Order module, you will have the option to start retaining purchase order history and to create history using records in your Purchase Order data entry files.

If you plan to create history, consider running the following utilities to clear out records that you do not want to include:

- Purge Completed Purchase Orders
- Purge Obsolete Purchase Orders

For more information on the utilities, see the help system.

- 5___ Rebuild all data files.
 - If you are upgrading from Sage 100 Standard or Advanced, use the Rebuild Key Files and Rebuild Sort File utilities.
 - If you are upgrading from Sage 100 Premium, use the Rebuild Sort File utility.

You must answer Yes to all recalculation questions.

- 6___ Print all customized form definitions.

- 7___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.
- 8___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 2014 installation. Port 1433 is the default SQL Server port.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 14, you are now ready to migrate your data to your version 2017 system.

WARNING

If you are migrating data for Sage 100 Premium, you must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

- 1___ If you are upgrading Sage 100 Standard or Advanced, select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to migrate your data.

If you are upgrading Sage 100 Premium, start the Parallel Migration Wizard using one of the methods below, and follow the steps in the Wizard.

- If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
- If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where the Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 14 and the Upgrade Checklist on page 15, you are now ready to convert your data to version 2017.

1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.

2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If the Purchase Order module is set up for a company, a window with options for retaining purchase order history appears. You can set up the feature and create history during data conversion or you can do so at a later time.

3___ If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

6___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

7___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

8___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.

9___ Test your customized Crystal reports and forms.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

10___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.

11___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.

12___ If dictionary changes were made to any files used for import and export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

13___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.

14___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.

15___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.

16___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.

17___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.

18___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.

19___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.

20___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.

21___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.

22___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.

23___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.

- 24_____ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 2013 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 2013 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 2013 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ Rebuild all data files.
 - If you are upgrading from Sage 100 Standard or Advanced, use the Rebuild Key Files and Rebuild Sort File utilities.
 - If you are upgrading from Sage 100 Premium, use the Rebuild Sort File utility.

You must answer Yes to all recalculation questions.
- 5___ Print all customized form definitions.
- 6___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.
- 7___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 2013 installation. Port 1433 is the default SQL Server port.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 20, you are now ready to migrate your data to your version 2017 system.

WARNING

If you are migrating data for Sage 100 Premium, you must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

- 1___ If you are upgrading Sage 100 Standard or Advanced, select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to migrate your data.

If you are upgrading Sage 100 Premium, start the Parallel Migration Wizard using one of the methods below, and follow the steps in the Wizard.

- If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
- If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where the Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 20 and the Upgrade Checklist on page 21, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.
- 3___ If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.
- 4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.
 - Integration server port ID
 - Sage CRM SQL server name
 - Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

- 5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.
- 6___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.
- 7___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

- 8___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

- 9___ Test your customized Crystal reports and forms.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 10___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.

- 11___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.

- 12___ If dictionary changes were made to any files used for import and export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 13___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.

- 14___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 15___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpup\wwwroot\images folder and restart the IIS Web service.
- 16___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 17___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 18___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 19___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 20___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 21___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 22___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 23___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 24___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.

- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.50 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 4.50 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 4.50 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you use credit card processing, verify that you have a valid credit card encryption key in Company Maintenance for proper conversion of credit card data.
- 5___ Rebuild all data files.
 - If you are upgrading from Sage 100 Standard or Advanced, use the Rebuild Key Files and Rebuild Sort File utilities.
 - If you are upgrading from Sage 100 Premium, use the Rebuild Sort File utility.

You must answer Yes to all recalculation questions.

- 6___ Print all customized form definitions.
- 7___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.
- 8___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 4.50 installation. Port 1433 is the default SQL Server port.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 26, you are now ready to migrate your data to your version 2017 system.

WARNING

If you are migrating data for Sage 100 Premium, you must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

- 1___ If you are upgrading Sage 100 Standard or Advanced, select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to migrate your data.

If you are upgrading Sage 100 Premium, start the Parallel Migration Wizard using one of the methods below, and follow the steps in the Wizard.

- If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
- If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where the Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 26 and the Upgrade Checklist on page 27, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.

- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Verify that credit card processing is enabled for each company in Company Maintenance if credit cards were previously being processed using Sage Payment Solutions. For more information, see Set Up the Credit Card Processing Module in the Help system.

If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

- 4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

- 5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.
- 6___ If you have customers with national accounts and credit cards are assigned to the sold-to customers, review those records to determine whether the credit card information should be manually transferred to the bill-to customer.
- 7___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.
- 8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.
- 9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.
- 10___ Test your customized Crystal reports and forms.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 12___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.
- 13___ If dictionary changes were made to any files used for import and export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 14___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 15___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 16___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpup\wwwroot\images folder and restart the IIS Web service.

- 17___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 18___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 19___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 20___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.

- 21___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 22___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 23___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 24___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 25___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.45 to Sage 100 Premium Version 2017

Before upgrading your data to version 2017, you must perform a parallel installation and run the Parallel Migration utility from the Windows Start menu > All Programs > Sage program group. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

Pre-Upgrade Checklist

You must prepare your version 4.45 data for upgrade. This should be done for each company you plan to upgrade. Several steps should be completed by a SQL Server® administrator.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 4.45 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ Rebuild all data files using the Rebuild Sort File utility. You must answer Yes to all recalculation questions.
- 5___ Print all customized form definitions.
- 6___ If you are upgrading Sage 100 Premium, configure your firewall to allow access to port number 1433 on the server with your version 4.45 installation. Port 1433 is the default SQL Server port.



WARNING

You must have administrator rights for the server with the installation you are migrating from and the server with your version 2017 installation.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on this page, you are now ready to migrate your data to your version 2017 system.

- 1___ Start the Parallel Migration Wizard using one of the methods below, and follow the steps in the wizard to migrate your data.
 - If you are using Windows Server 2008, start the Parallel Migration Wizard from the Sage program group on the Start menu.
 - If you are using Windows Server 2012, start the Parallel Migration Wizard from the Start window.

The Migration Wizard will back up the Sage 100 SQL databases for your prior version of Sage 100, copy the backup files to the server where Sage 100 2017 SQL Server instance is installed, and then restore them in the new location. Administrative rights are required for both your prior version of Sage 100 and for version 2017. The person running the Migration Wizard must have rights to the following administrative share:

\\{sourceserver-name}\c\$

If local security settings prevent the wizard from migrating the databases, use SQL Server Management Studio to back up the MAS_System and company databases that you want to migrate. Then copy the .BAK files to the ..\MSSQL\Data folder on the server where the Sage 100 2017 SQL Server instance is installed.

- 2___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 3___ Review security tasks for new features in version 2017.
- 4___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 5___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 32 and the Upgrade Checklist on page 32, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Verify that credit card processing is enabled for each company in Company Maintenance if credit cards were previously being processed using Sage Payment Solutions. For more information, see Set Up the Credit Card Processing Module in the Help system.

If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

- 4___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

- 5___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

- 6___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

- 7___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

- 8___ Test your modified SAP Crystal reports and forms. Use SAP Crystal Reports Designer to modify reports as needed.

You must either be logged on using a Windows account that has read access to the applicable SQL Server database, or you must have a separate SQL Server authenticated logon ID and password. Integrated Security is used by default; if your Windows account does not have rights to the database, a logon dialog box appears, allowing you to enter a different logon ID and password for database access.

Before modifying forms or the standard Crystal reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

- 9___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 10___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.
- 11___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated.
- To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. Verify that the imported field names are consistent with the new file layouts.
- 12___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 13___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.
- 14___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.
- 15___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.
- 16___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 17___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 18___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 19___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 20___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 21___ Test all printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.

- 22____ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 23____ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.
- If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.40 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 4.40 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 4.40 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you are upgrading from version 4.40 Product Update 4 and higher, verify that you have a valid credit card encryption key in Company Maintenance for proper conversion of credit card data.
- 5___ Rebuild all data files using the Rebuild Key Files and Rebuild Sort File utilities. You must answer Yes to all recalculation questions.
- 6___ Print all customized form definitions.
- 7___ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 37, you are now ready to migrate your data to your version 2017 system.



NOTE

The tasks that appear in the Pre Migration window are based on the version of your data.

- 1___ From your version 2017 installation, select Library Master Utilities menu > Pre Migration, and then enter the source path and company code for your version 4.40 system. Run the reports and utilities that appear.

It is critical that you address everything listed in the Pre Migration window before you proceed to the next step. If nothing appears, no action is required.

- 2___ Select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to upgrade your data.
- 3___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 4___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 5___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 6___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the steps in the Pre-Upgrade Checklist on page 37 and the Upgrade Checklist on page 37, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.
- 3___ Verify that credit card processing is enabled for each company in Company Maintenance if credit cards were previously being processed using Sage Payment Solutions. For more information, see Set Up the Credit Card Processing Module in the Help system.

If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

6___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

7___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.

10___ Test your customized Crystal reports and forms.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 12___ If you use Sage Intelligence Reporting, create a new repository for use with Sage 100 2017 and import any custom reports into it. For detailed instructions, see Upgrading Sage Intelligence Reporting on page 72.
- 13___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 14___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 15___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 16___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.

- 17___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.

- 18___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.
- 19___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.
- 20___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 21___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 22___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 23___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 24___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 25___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 26___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 27___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 28___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.

- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.

- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.30 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 4.30 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 4.30 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you use credit card processing and are upgrading from version 4.30 Service Update 18 through 23, verify that you have a valid credit card encryption key in Company Maintenance for proper conversion of credit card data.
- 5___ Rebuild all data files using the Rebuild Key Files and Rebuild Sort File utilities. You must answer Yes to all recalculation questions.
- 6___ Print all customized form definitions.
- 7___ Correct and apply all negative tiers before upgrading. For more information, see Correct Negative Tiers in the Help system.
- 8___ If you had historical data prior to version 4.10, print the following Sales Order History reports: Customer Sales History Report, Monthly Recap by Product Line Report, Monthly Recap by Warehouse/Product Line Report, Monthly Recap by Warehouse Report, Monthly Recap by Division Report. These reports are no longer available beginning with version 4.10.
- 9___ If you created reports using Business Insights Reporter, review the report names in the Business Insights Reporter selection window. If there are multiple reports with similar names, copy the reports within Business Insights Reporter and rename each report.

For example, if you have reports named CustomerSalesReport, CustomerSalesReport2, and CustomerSalesReport3, copy CustomerSalesReport2 as "SalesReportForCustomers" and CustomerSalesReport3 as "ReportForCustomerSales."

For more information, see Copy a Report in the Help system.

- 10____ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 43, you are now ready to migrate your data to your version 2017 system.



NOTE

The tasks that appear in the Pre Migration window are based on the version of your data.



NOTE

The quantities in your warehouse, tier, and transaction inventory data files must match before you can upgrade your data to version 2017.

- 1____ From your version 2017 installation, select Library Master Utilities menu > Pre Migration, and then enter the source path and company code for your version 4.30 system. Run the reports and utilities that appear.
- a Select Item Code Validation Report to display missing item codes from your Warehouse Detail, Item Costing, and Transaction Detail files.
 - To fix the files, in your version 4.30 data, use Inventory Management Main menu > Inventory Maintenance.
 - b Select Inventory File Comparison Report to compare the quantity in your warehouse, tier, and transaction inventory data files.
 - Run this report by warehouse and save as an audit trail.
 - To correct any quantities, run the Inventory Balancing Utility.
 - c Select Inventory Balancing Utility to balance your inventory quantities.
 - Run this utility for each warehouse.
 - In the Action column, select the action to perform for each item, or apply a specific action based on valuation type.
 - If the valuation is LIFO, FIFO, Lot, or Serial, in the Action column select Skip if the tier quantities are incorrect. You must perform a physical count to correct the tier quantity. After the tier quantity is correct, run this utility for these valuation methods.
 - If the valuation is Average Cost or Standard Cost and the warehouse and transaction quantities are incorrect, you must perform a physical count to correct the warehouse quantity. After the warehouse quantity is correct, run this utility for those valuation methods.
 - For more information, see Balance Inventory Quantities in the Help system.

- d Run all Inventory Pre Migration tasks again to ensure corrections were made. Keep all reports as an audit trail.
- 2___ Select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to upgrade your data.
- 3___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 4___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 5___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 6___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the Pre-Upgrade Checklist on page 43 and the Upgrade Checklist on page 44, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Verify that credit card processing is enabled for each company in Company Maintenance if credit cards were previously being processed using Sage Payment Solutions. For more information, see Set Up the Credit Card Processing Module in the Help system.

If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

- 4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

- 5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

Re-customize the customized libraries for the Bar Code, Bill of Materials, Inventory Management, and Purchase Order modules.

- 6___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

- 7___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

- 8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

- 9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

- 10___ Test your customized Crystal reports and forms.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.

- 12___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 13___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.

- 14___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.

- 15___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.
- Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.
- 16___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.
- 17___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.
- 18___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.
- 19___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 20___ If you had the Extended Solution for direct deposits, verify the bank ID (bank account) number for each bank code. During conversion, if there is a discrepancy between the bank ID number in Bank Code Maintenance and the bank account number in Direct Deposit Information for a bank code, the account number in Direct Deposit Information replaces the number in Bank Code Maintenance. If an account number is not entered in Direct Deposit Information, the number in Bank Code Maintenance is entered in Direct Deposit Information. Account number changes are noted in the conversion log.
- 21___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 22___ Compare the following version 4.30 and 2017 reports because sales tax may be recalculated during the conversion: Accounts Receivable Sales Tax Report, Accounts Receivable Repetitive Invoice Listing, Accounts Payable Repetitive Invoice Listing, Open Sales Order Report, and Open Purchase Order Report.
- 23___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 24___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 25___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.

- 26___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 27___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 28___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 29___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.20 to Version 2017

When upgrading to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

If your system is integrated with Sage CRM, you must follow the instructions for upgrading Sage CRM in the *Sage 100 Installation and System Administrators Guide*.

Pre-Upgrade Checklist

You must prepare your version 4.20 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a backup of your version 4.20 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you plan to use Federal and State eFiling and Reporting for the 1099 forms, W-2 forms, 941 forms, and governmental reports, perform the conversion to version 2015 after the quarter end and before the first payroll in the current quarter to avoid values being placed in the wrong boxes on some forms. If conversion is performed mid-quarter, some data may require editing.
- 5___ Rebuild all data files using the Rebuild Key Files and Rebuild Sort File utilities. You must answer Yes to all recalculation questions.
- 6___ Print all customized form definitions.
- 7___ Correct and apply all negative tiers before upgrading. For more information, see Correct Negative Tiers in the Help system.
- 8___ If you had historical data prior to version 4.10, print the following Sales Order History reports: Customer Sales History Report, Monthly Recap by Product Line Report, Monthly Recap by Warehouse/Product Line Report, Monthly Recap by Warehouse Report, Monthly Recap by Division Report. These reports are no longer available beginning with version 4.10.

- 9____ If you created reports using Business Insights Reporter, review the report names in the Business Insights Reporter selection window. If there are multiple reports with similar names, copy the reports within Business Insights Reporter and rename each report.

For example, if you have reports named CustomerSalesReport, CustomerSalesReport2, and CustomerSalesReport3, copy CustomerSalesReport2 as "SalesReportForCustomers" and CustomerSalesReport3 as "ReportForCustomerSales."

For more information, see Copy a Report in the Help system.

- 10____ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 50, you are now ready to migrate your data to your version 2017 system.



NOTE

The tasks that appear in the Pre Migration window are based on the version of your data.

- 1____ From your version 2017 installation, select Library Master Utilities menu > Pre Migration, and then enter the source path and company code for your version 4.20 system. Run the reports and utilities that appear.
- a Select Item Code Validation Report to display missing item codes from your Warehouse Detail, Item Costing, and Transaction Detail files.
 - To fix the files, in your version 4.20 data, use Inventory Management Main menu > Inventory Maintenance.
 - b Select Inventory File Comparison Report to compare the quantity in your warehouse, tier, and transaction inventory data files.
 - Run this report by warehouse and save as an audit trail.
 - To correct any quantities, run the Inventory Balancing Utility.
 - c Select Inventory Balancing Utility to balance your inventory quantities.
 - Run this utility for each warehouse.
 - At the Action column, select the action to perform for each item, or apply a specific action based on valuation type.
 - If the valuation is LIFO, FIFO, Lot, or Serial, at the Action column select Skip if the tier quantities are incorrect. You must perform a physical count to correct the tier quantity. After the tier quantity is correct, run this utility for these valuation methods.
 - If the valuation is Average Cost or Standard Cost and the warehouse and transaction quantities are incorrect, you must perform a physical count to correct the warehouse quantity. After the warehouse quantity is correct, run this utility for those valuation methods.



NOTE

The quantities in your warehouse, tier, and transaction inventory data files must match before you can upgrade your data to version 2017.

- For more information, see Balance Inventory Quantities in the Help system.
 - d Run all Inventory Pre Migration tasks again to ensure corrections were made. Keep all reports as an audit trail.
- 2___ Select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to upgrade your data.
 - 3___ If you are printing bar codes, ensure that the Azalea fonts are installed on the workstation. The fonts can be installed from the WkSetup\Azalea folder where Sage 100 is installed on your server.
 - 4___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
 - 5___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
 - 6___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
 - 7___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the Pre-Upgrade Checklist on page 50 and the Upgrade Checklist on page 51, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Verify that credit card processing is enabled for each company in Company Maintenance if credit cards were previously being processed using Sage Payment Solutions. For more information, see Set Up the Credit Card Processing Module in the Help system.

If you were not processing transactions through Sage Payment Solutions but plan to start doing so, contact your Sage Payment Solutions account executive to convert the Sage Exchange Vault-only account created during conversion to a processing account.

- 4___ If your system is integrated with Sage CRM, go into CRM Server Options, and update the following information as needed.

- Integration server port ID
- Sage CRM SQL server name
- Sage CRM SQL database name

The server name and database name should reference the mirror installation that you created for integration with Sage 100 2017. For more information on this process, refer to the Installing Sage CRM chapter in the *Sage 100 Installation and System Administrator's Guide*.

After updating the information, load the Sage CRM data.

- 5___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

Re-customize the customized libraries for all modules other than Accounts Payable, Accounts Receivable, Bank Reconciliation, eBusiness Manager, General Ledger, Job Cost, Material Requirements Planning, Payroll, Return Merchandise Authorization, Sales Order, TimeCard, and Work Order.

- 6___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

- 7___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

8___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

9___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.

10___ Test your customized Crystal reports and forms.

 **NOTE**

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

11___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.

12___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 13___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 14___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 15___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.
- 16___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.
- 17___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.
- 18___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.
- 19___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 20___ If you had the Extended Solution for direct deposits, verify the bank ID (bank account) number for each bank code. During conversion, if there is a discrepancy between the bank ID number in Bank Code Maintenance and the bank account number in Direct Deposit Information for a bank code, the account number in Direct Deposit Information replaces the number in Bank Code Maintenance. If an account number is not entered in Direct Deposit Information, the number in Bank Code Maintenance is entered in Direct Deposit Information. Account number changes are noted in the conversion log.
- 21___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 22___ Compare the following version 4.20 and 2017 reports because sales tax may be recalculated during the conversion: Accounts Receivable Sales Tax Report, Accounts Receivable Repetitive Invoice Listing, Accounts Payable Repetitive Invoice Listing, Open Sales Order Report, and Open Purchase Order Report.
- 23___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.

- 24___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 25___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 26___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 27___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 28___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 29___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.10 to Version 2017

Prior to upgrading your version 4.10 data to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

Pre-Upgrade Checklist

You must prepare your version 4.10 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a copy of your version 4.10 MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you plan to use Federal and State eFiling and Reporting for the 1099 forms, W-2 forms, 941 forms, and governmental reports, perform the conversion to version 2015 after the quarter end and before the first payroll in the current quarter to avoid values being placed in the wrong boxes on some forms. If conversion is performed mid-quarter, some data may require editing.
- 5___ Rebuild all data files using the Rebuild Key Files and Rebuild Sort File utilities. You must answer Yes to all recalculation questions.
- 6___ Print all customized form definitions.
- 7___ Correct and apply all negative tiers before upgrading. For more information, see Correct Negative Tiers in the Help system.
- 8___ If you had historical data prior to version 4.10, print the following Sales Order History reports: Customer Sales History Report, Monthly Recap by Product Line Report, Monthly Recap by Warehouse/Product Line Report, Monthly Recap by Warehouse Report, Monthly Recap by Division Report. These reports are no longer available beginning with version 4.10.
- 9___ If you created reports using Business Insights Reporter, review the report names in the Business Insights Reporter selection window. If there are multiple reports with similar names, copy the reports within Business Insights Reporter and rename each report.

For example, if you have reports named CustomerSalesReport, CustomerSalesReport2, and CustomerSalesReport3, copy CustomerSalesReport2 as "SalesReportForCustomers" and CustomerSalesReport3 as "ReportForCustomerSales."

For more information, see Copy a Report in the Help system.

- 10____ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 58, you are now ready to migrate your data to your version 2017 system.



NOTE

The tasks that appear in the Pre Migration window are based on the version of your data.

- 1____ From your version 2017 installation, select Library Master Utilities menu > Pre Migration, and then enter the source path and company code for your version 4.10 system. Run the reports and utilities that appear.
- a Select Item Code Validation Report to display missing item codes from your Warehouse Detail, Item Costing, and Transaction Detail files.
 - To fix the files, in your version 4.10 data, use Inventory Management Main menu > Inventory Maintenance.
 - b Select Inventory File Comparison Report to compare the quantity in your warehouse, tier, and transaction inventory data files.
 - Run this report by warehouse and save as an audit trail.
 - To correct any quantities, run the Inventory Balancing Utility.
 - c Select Inventory Balancing Utility to balance your inventory quantities.
 - Run this utility for each warehouse.
 - At the Action column, select the action to perform for each item, or apply a specific action based on valuation type.
 - If the valuation is LIFO, FIFO, Lot, or Serial, at the Action column select Skip if the tier quantities are incorrect. You must perform a physical count to correct the tier quantity. After the tier quantity is correct, run this utility for these valuation methods.
 - If the valuation is Average Cost or Standard Cost and the warehouse and transaction quantities are incorrect, you must perform a physical count to correct the warehouse quantity. After the warehouse quantity is correct, run this utility for those valuation methods.
 - For more information, see Balance Inventory Quantities in the Help system.



NOTE

The quantities in your warehouse, tier, and transaction inventory data files must match before you can upgrade your data to version 2017.

- d Run all Inventory Pre Migration tasks again to ensure corrections were made. Keep all reports as an audit trail.

- 2___ Select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to upgrade your data.

- 3___ If you are printing bar codes, ensure that the Azalea fonts are installed on the workstation. The fonts can be installed from the WkSetup\Azalea folder where Sage 100 is installed on your server.

- 4___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.

- 5___ Review security tasks for new features in version 2017. Review ODBC security if it is used.

- 6___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.

- 7___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the Pre-Upgrade Checklist on page 58 and the Upgrade Checklist on page 59, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.

- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Update customized panels, by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

Re-customize the customized libraries for all modules other than Accounts Payable, Accounts Receivable, Bank Reconciliation, eBusiness Manager, General Ledger, Job Cost, Material Requirements Planning, Payroll, Return Merchandise Authorization, Sales Order, TimeCard, and Work Order.

- 4___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

- 5___ Verify that all module links are functional by selecting Library Master Utilities menu > Link Maintenance Utility. Links that appear in red are broken and will need to be fixed using the Relink button in Link Maintenance Utility. For more information on relinking files, see Copy/Move/Relink Files in your Help system.

- 6___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

- 7___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.

- 8___ Test your customized Crystal reports and forms.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 9___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.

- 10___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 11___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.

- 12___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.

- 13___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpup\wwwroot\images folder and restart the IIS Web service.

- 14___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.

- 15___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.

- 16___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.

- 17___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.

- 18___ If you had the Extended Solution for direct deposits, verify the bank ID (bank account) number for each bank code. During conversion, if there is a discrepancy between the bank ID number in Bank Code Maintenance and the bank account number in Direct Deposit Information for a bank code, the account number in Direct Deposit Information replaces the number in Bank Code Maintenance. If an account number is not entered in Direct Deposit Information, the number in Bank Code Maintenance is entered in Direct Deposit Information. Account number changes are noted in the conversion log.
- 19___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 20___ Compare the following version 4.10 and 2017 reports because sales tax may be recalculated during the conversion: Accounts Receivable Sales Tax Report, Accounts Receivable Repetitive Invoice Listing, Accounts Payable Repetitive Invoice Listing, Open Sales Order Report, and Open Purchase Order Report.
- 21___ If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 22___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 23___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 24___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 25___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 26___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 27___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.

- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading from Version 4.00 or 4.05 to Version 2017

Prior to upgrading your version 4.00 or 4.05 data to version 2017, you must perform a parallel installation. Use the Pre-Migration and Parallel Migration utilities from the Library Master Utilities menu to upgrade your data. For more information, consult with your Sage business partner.

If you have custom modules or modifications to any of your modules, consult your Sage business partner or development partner prior to beginning the upgrade process.

Pre-Upgrade Checklist

You must prepare your version 4.00 or 4.05 data for upgrading. This should be done for each company you plan to upgrade.



NOTE

You must print and update all journals and registers to prevent possible data loss during data upgrade.

- 1___ Process all pending credit card transactions.
- 2___ Print and update all journals and registers. Failure to do so may result in loss of data.
- 3___ Create a copy of your version 4.x MAS90 folder, which includes data for all of your companies. Perform this step following your usual backup process. For specific support on how to back up your data, refer to manuals for your backup software or contact the vendor from whom you purchased that product.
- 4___ If you plan to use Federal and State eFiling and Reporting for the 1099 forms, W-2 forms, 941 forms, and governmental reports, perform the conversion to version 2015 after the quarter end and before the first payroll in the current quarter to avoid values being placed in the wrong boxes on some forms. If conversion is performed mid-quarter, some data may require editing.
- 5___ Rebuild all data files using the Rebuild Key Files and Rebuild Sort File utilities. You must answer Yes to all recalculation questions.
- 6___ Print all customized form definitions.
- 7___ Correct and apply all negative tiers before upgrading. For more information, see Correct Negative Tiers in the Help system.
- 8___ Print the following Sales Order History reports: Customer Sales History Report, Monthly Recap by Product Line Report, Monthly Recap by Warehouse/Product Line Report, Monthly Recap by Warehouse Report, Monthly Recap by Division Report. These reports are no longer available beginning with version 4.10.
- 9___ If you created reports using Business Insights Reporter, review the report names in the Business Insights Reporter selection window. If there are multiple reports with similar names, copy the reports within Business Insights Reporter and rename each report.

For example, if you have reports named CustomerSalesReport, CustomerSalesReport2, and CustomerSalesReport3, copy CustomerSalesReport2 as "SalesReportForCustomers" and CustomerSalesReport3 as "ReportForCustomerSales."

For more information, see Copy a Report in the Help system.

- 10____ If you are using eBusiness Manager, back up any templates, .htm files, and the IW folder before uninstalling the previous version of the Web Engine.

Upgrade Checklist

After completing the Pre-Upgrade Checklist on page 65, you are now ready to migrate your data to your version 2017 system.

 **NOTE**

The tasks that appear in the Pre Migration window are based on the version of your data.

- 1____ From your version 2017 installation, select Library Master Utilities menu > Pre Migration, and then enter the source path and company code for your version 4.00 or 4.05 system. Run the reports and utilities that appear.
- a Select Item Code Validation Report to display missing item codes from your Warehouse Detail, Item Costing, and Transaction Detail files.
 - To fix the files, in your version 4.00 or 4.05 data, use Inventory Management Main menu > Inventory Maintenance.
 - b Select Inventory File Comparison Report to compare the quantity in your warehouse, tier, and transaction inventory data files.
 - Run this report by warehouse and save as an audit trail.
 - To correct any quantities, run the Inventory Balancing Utility.
 - c Select Inventory Balancing Utility to balance your inventory quantities.
 - Run this utility for each warehouse.
 - At the Action column, select the action to perform for each item, or apply a specific action based on valuation type.
 - If the valuation is LIFO, FIFO, Lot, or Serial, at the Action column select Skip if the tier quantities are incorrect. You must perform a physical count to correct the tier quantity. After the tier quantity is correct, run this utility for these valuation methods.
 - If the valuation is Average Cost or Standard Cost and the warehouse and transaction quantities are incorrect, you must perform a physical count to correct the warehouse quantity. After the warehouse quantity is correct, run this utility for those valuation methods.
 - For more information, see Balance Inventory Quantities in the Help system.

 **NOTE**

The quantities in your warehouse, tier, and transaction inventory data files must match before you can upgrade your data to version 2017.

- d Run all Inventory Pre Migration tasks again to ensure corrections were made. Keep all reports as an audit trail.
- 2___ Select Library Master Utilities menu > Parallel Migration. Follow the steps in the wizard to upgrade your data.
- 3___ If you are printing bar codes, ensure that the Azalea fonts are installed on the workstation. The fonts can be installed from the WkSetup\Azalea folder where Sage 100 is installed on your server.
- 4___ After the migration is complete, log into Sage 100 2017 as the Administrator. Use the tasks available from the Administrative Tools window to review user security and set up and assign the appropriate roles to your users.
- 5___ Review security tasks for new features in version 2017. Review ODBC security if it is used.
- 6___ If you are using Unified Logon and you upgraded your system files, you must add the following statement on one workstation SOTA.ini: Logon=Yes.
- 7___ If you customized your Desktop, review the customizations on the Custom toolbar.

Data Conversion Checklist

After completing the Pre-Upgrade Checklist on page 65 and the Upgrade Checklist on page 66, you are now ready to convert your data to version 2017.

- 1___ If your company data contains credit card information, verify that the workstation you are using has a working Internet connection to automatically install the Sage Exchange Desktop and transfer credit card records to a Sage Exchange Vault account during conversion. Credit card records must be transferred to a Sage Exchange Vault account before company data can be converted.
- 2___ Select Library Master Main menu > Company Maintenance to convert your data to version 2017. This must be done for each of your companies.

If your data contains credit card records that will be transferred to a Sage Exchange Vault account, the Credit Card Conversion To Sage Exchange Vault Time Estimate window appears. This window provides an estimate of how long it will take to transfer the credit card data. This estimate is based on benchmark test results, but results will vary based on Internet connection speed, network traffic, and the number of customer credit card records stored in your system.

You may be able to decrease the estimate by updating credit card transactions and purging credit card data. If this window appears, click Yes to proceed with data conversion or click No to stop the conversion process.

Additional time is required to convert company data after the credit card records are transferred; that time is not included in the estimate shown on the window.

- 3___ Update customized panels by selecting Custom Office Utilities menu > Update Customized Panels to Current Level. Review the placement of all user-defined fields.

Re-customize the customized libraries for all modules other than Accounts Payable, Accounts Receivable, Bank Reconciliation, eBusiness Manager, General Ledger, Job Cost, Material Requirements Planning, Payroll, Return Merchandise Authorization, Sales Order, TimeCard, and Work Order.

- 4___ If you have customized Advanced Lookup Engine (ALE) lookups, after converting to the new version of the software and prior to accessing other modules, select Library Master Utilities menu > Lookup Conversion to convert your lookups.

- 5___ If you had the Extended Solution for customers with national accounts and the Populate Bill Address Block with 'Bill To' Customer Block check box was selected in AR-1068 Setup Options, you must run the Sales Order Bill To Address Fix Utility (select File menu > Run, then type *Utl) to populate the sales order bill-to address information with the bill-to customer's address information.

- 6___ Review your Payroll Tax Tables. Installing the Payroll Tax Table Update replaces all of your current state and federal tax tables with new tables unless you have specifically excluded a state tax table from the update by selecting the Exclude this Table from Tax Update check box in Tax Table Maintenance. Local tax information is not updated.

- 7___ Test your customized Crystal reports and forms.



NOTE

Before modifying the graphical forms or reports found on the Custom Reports menu, you must be proficient in the use of SAP Crystal Reports.

If you need to troubleshoot issues with customized reports and forms, run the Crystal Form Comparison Report utility to compare your customized reports and forms to the standard ones in version 2017.

To run the utility, select File menu > Run, and then type **SYWFCU**. The utility tells you which tables, if any, have been added to a report or form. It does not provide information about formatting changes, such as those affecting fonts, logos, and so forth.

If you were previously using non-graphical forms, you will need to set them up using SAP Crystal Reports.

If you are using Sage 100 Standard or Sage 100 Advanced, use the Crystal Reports Conversion Wizard to convert your Crystal reports and forms. For more information, see SAP Crystal Reports FAQs in the Help system. If you do not run the wizard now, it will automatically run the first time that someone runs a form or report.

If you are using Sage 100 Premium, refer to the Converting Reports for Sage 100 Premium section in the *Sage 100 Installation and System Administrators' Guide* for more information.

- 8___ If your system has custom reports, review the Custom Reports menus to make sure they are available. If they are not, add them using Report Manager.
- 9___ If dictionary changes were made to any files used for import or export jobs created in the Visual Integrator module, those jobs will need to be manually updated for modules other than Job Cost, Payroll, Material Requirements Planning, TimeCard, and Work Order.

To determine if manual updates are required, review the associated file layout information using the File Layouts and Program Information link on the Resources page of the Desktop. If you are upgrading from Sage 100 Standard or Sage 100 Advanced, review the Data Dictionary Listing accessed from the Visual Integrator Main menu. Verify that the imported field names are consistent with the new file layouts.

- 10___ Review the Paperless Office module configuration for e-mailing statements, reports, journals, registers, and other forms. For more information, see Set Up Paperless Office in the Help system.
- 11___ Review your Business Insights Dashboard pages. For more information, see Set Up Business Insights Dashboard in the Help system.
- 12___ To use the eBusiness Manager module, restore the copied templates back to the IW folder after re-installing the Web Engine.

Copy the poweredby.gif image from the MAS90\Images folder to the IIS Inetpub\wwwroot\images folder and restart the IIS Web service.

- 13___ If you do not use taxation for purchase orders, clear the Sales Tax Reporting check box in Accounts Payable Options.
- 14___ If you include sales tax on purchase orders and want to enter default tax schedules for vendors, use Accounts Payable Assign Vendor Tax Schedules to set up tax schedules.
- 15___ Confirm in Accounts Receivable Customer Maintenance that all customers that have exemption numbers still have the exemption number defined.
- 16___ To unhide the Custom Financials menu and tasks, select File menu > Run and type ***unhidegl** in the Run Program window.
- 17___ If you had the Extended Solution for direct deposits, verify the bank ID (bank account) number for each bank code. During conversion, if there is a discrepancy between the bank ID number in Bank Code Maintenance and the bank account number in Direct Deposit Information for a bank code, the account number in Direct Deposit Information replaces the number in Bank

Code Maintenance. If an account number is not entered in Direct Deposit Information, the number in Bank Code Maintenance is entered in Direct Deposit Information. Account number changes are noted in the conversion log.

- 18___ Print all customized form definitions and compare them to the ones previously printed. Default forms may be erased in the upgrade process.
- 19___ Compare the following version 4.x and 2017 reports because sales tax may be recalculated during the conversion: Accounts Receivable Sales Tax Report, Accounts Receivable Repetitive Invoice Listing, Accounts Payable Repetitive Invoice Listing, Open Sales Order Report, and Open Purchase Order Report. If you purchased the Return Merchandise Authorization module, after setting up the data files for the first time, select Return Merchandise Authorization Setup menu > Create Customer Invoice Search Records to create customer invoice search records in RMA.
- 20___ To run Microsoft Script links, you must have the Microsoft Windows Script Host processor on your system. For information on installing the Microsoft Windows Script Host processor, refer to the Microsoft Download Center Web site.
- 21___ If you use Automatic Update or Task Scheduler, review your scheduled automatic updates and reschedule those updates by selecting Library Master Main menu > Automatic Update or Task Scheduler, as applicable.
- 22___ If you had task folders in your My Tasks area, re-create your Public and Private task folders.
- 23___ Test all printers, including Device Configurator printers, that you normally use for printing forms and reports. Each workstation must have a default printer defined.
- 24___ To use the auto-complete feature with enhanced search, run the Build Search Index utility to index your existing customer, vendor, and item records. To run the utility, select Library Master > Utilities > Build Search Index.
- 25___ Install Sage Exchange Desktop on each workstation for each Windows user who needs to access credit card and ACH payment information in Sage 100.

To install Sage Exchange Desktop for Sage 100 Standard:

- a Use Windows Explorer to browse to the MAS90\Wksetup folder.

If you are installing Sage Exchange Desktop on a workstation that connects to a Sage 100 Standard installation on a server, browser to the MAS90\Wksetup folder on the server.

- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.

- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

To install Sage Exchange Desktop for Sage 100 Advanced and Premium:

- a Use Windows Explorer to browse to the server where Sage 100 is installed, and locate the MAS90\Wksetup folder.
- b Double-click Autorun.exe to open the Workstation Setup program; it takes a few seconds to launch.
- c Click Install Sage Exchange Desktop.
- d Proceed through the steps in the Sage Exchange Desktop installation wizard to install the program.

For information on what is new in this release, see the What's New chapter in the Sage 100 2017 Customer Upgrade Guide.

Upgrading Sage Intelligence Reporting

If you use Sage Intelligence Reporting, follow the steps in this chapter to create a new repository for Sage 100 2017. If you have custom reports, follow the instructions to export custom reports from your prior version of the program and import them into the new repository.

For detailed instructions on each step, see:

- Export Custom Reports on this page
- Create a New Repository on page 72
- Set Up Sage Intelligence Reporting in Sage 100 2017 on page 73
- Import Custom Reports on page 74

Report Compatibility

Reports can be imported only from an earlier version of the program or another instance of the same version. For example, you can import a report created in version 2013 into version 2017. You **cannot** import a report created in version 2017 into version 2013.

Reports created in Sage 100 Standard and Sage 100 Advanced are not compatible with Sage 100 Premium. Likewise, reports created in Sage 100 Premium are not compatible with Sage 100 Standard and Sage 100 Advanced.

Export Custom Reports

In your prior version of Sage 100, export all of the custom reports that you want to use in version 2017.

To export custom reports

- 1 In your prior version of Sage 100, select Sage Intelligence Reporting Main menu > Report Manager.
- 2 Right-click a report and then click Export Report. (Alternately, select a report and then, on the Tools menu, click Export Report.)
- 3 Select the location where you want to save the file and then click Save. A file with an AL_ extension is created.
- 4 Repeat these steps for all custom reports that you want to use in version 2017.

 **NOTE**

These steps may vary depending on what version of Windows you are using. Check with your network administrator if you need assistance.

Create a New Repository

Create a shared folder to use as the Sage Intelligence Reporting repository for Sage 100 2017. We recommend using a separate repository for each installation of Sage Intelligence Reporting.

To create a repository

- 1 Use Windows File Explorer to create a folder in the desired location.
- 2 Right-click the folder, point to "Share with," and click "Advanced sharing."
- 3 On the Sharing tab, select the "Share this folder" check box.
- 4 Enter a share name.
- 5 Click Permissions.
- 6 For all applicable users, select the Full Control or Read and Write check boxes.
- 7 Click OK.
- 8 If you use reporting trees or distribution settings, copy the following folders from the old repository to the new one:
 - Report Trees
 - Distribution

Set Up Sage Intelligence Reporting in Sage 100 2017

After creating the shared folder, enter its location in Sage 100 2017. If you haven't already registered your 2017 version of Sage Intelligence Reporting, you will be asked to do so.

To set up Sage Intelligence Reporting

- 1 In Sage 100 2017, select Sage Intelligence Reporting Main menu > Report Manager.
- 2 Click File and then click Change.
- 3 Click Yes in the message window.
- 4 In the Network Repository Path field, type the UNC path to the shared folder that you created. For example: \\ServerName\ReportRpository
- 5 Click OK.
- 6 If you receive a message asking you to register Sage Intelligence Reporting, click OK to open the License Manager window.
- 7 In the Account Number field, enter your Sage customer number.
- 8 In the Serial Number field, enter you unlocking key. This field is case-sensitive.
- 9 Click Apply and then click Perform Registration.

Import Custom Reports

After creating the new repository and registering Sage Intelligence Reporting, import any custom report files.

To import custom reports

- 1 If you want to create folders to organize your reports, on the Home tab, click Add Folder.
- 2 Right-click either the Home folder or any custom folder created in step 1, and click Import Report. (Alternately, you can click the Tools tab, and then click Import Report.)
- 3 Select one of the custom reports that you exported from your prior version.
- 4 In the Import Report window, in the Target Connection field, select a connection.
 - For consolidated reports, select Sage MAS Consolidation.
 - For any other type of report, select Sage MAS (Auto Connect).
- 5 In the Report Destination field, select the folder for the report.
- 6 Click Import.
- 7 On the Home tab in the Actions group, click Refresh.
- 8 Repeat these steps for any other custom reports that you exported from your prior version of Sage Intelligence Reporting.



NOTE

You must own the Sage 100 Intelligence Connector module to generate consolidated reports.

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