

## What's New in Sage 100 ERP

Lori Maloof, Product Manager







## **#1 worldwide vendor of ERP software for SMBs\***

# 6.3m Customers

To be recognized as the most valuable supporter of small and medium-sized companies by creating greater freedom for them to succeed

Source: \*IDC #220937, Worldwide ERP Vendor Analysis, Based on ERP revenue small business; <1000 employees



#### 2014 Release Sage 100 ERP Roadmap November 2013 Support Mobile

- Support Mobile initiatives
- Sage Inventory Advisor support
- Improved CRM Integrations
- Intelligence installed from menu
- UX improvements
- Payroll and tax forms to Aatrix
- Online pay history
- Top enhancements soft commit

2012

**Product Update** 

Payroll & Tax updates

January 2013

#### 2013

2014

**Product Update** 

Minor enhancements

02 2014

#### 2013 Release

December 2012

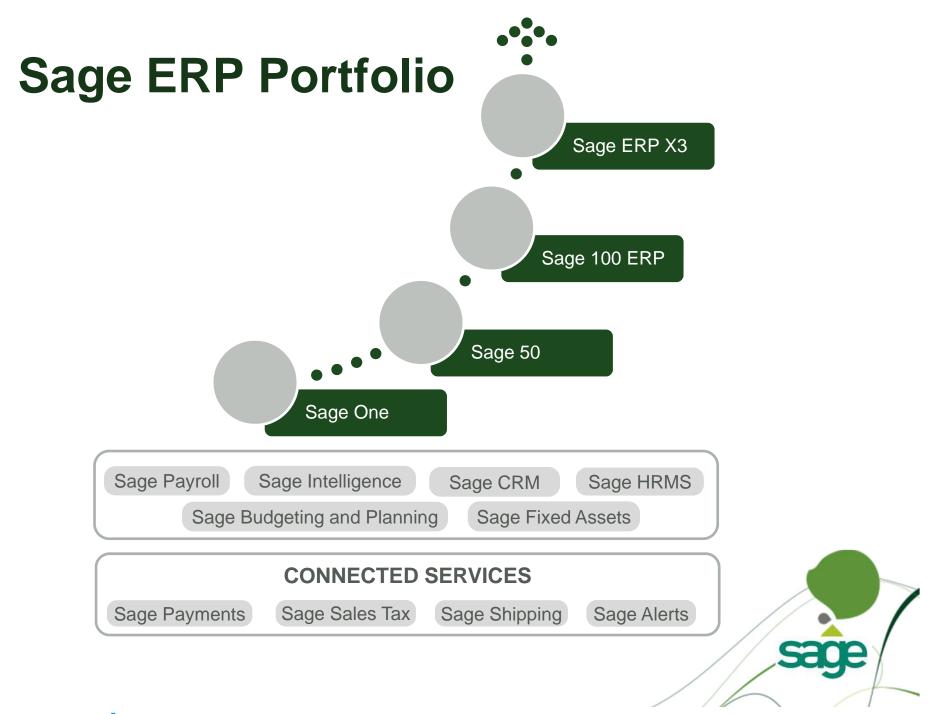
- Sage Exchange
- Sage CRM integration improvements
- Sage CRM web orders and quotes
- Top Customer Enhancements
- Sage Advisor Update
- SData Web Services
- Support for Windows 8 and SQL Server 2012

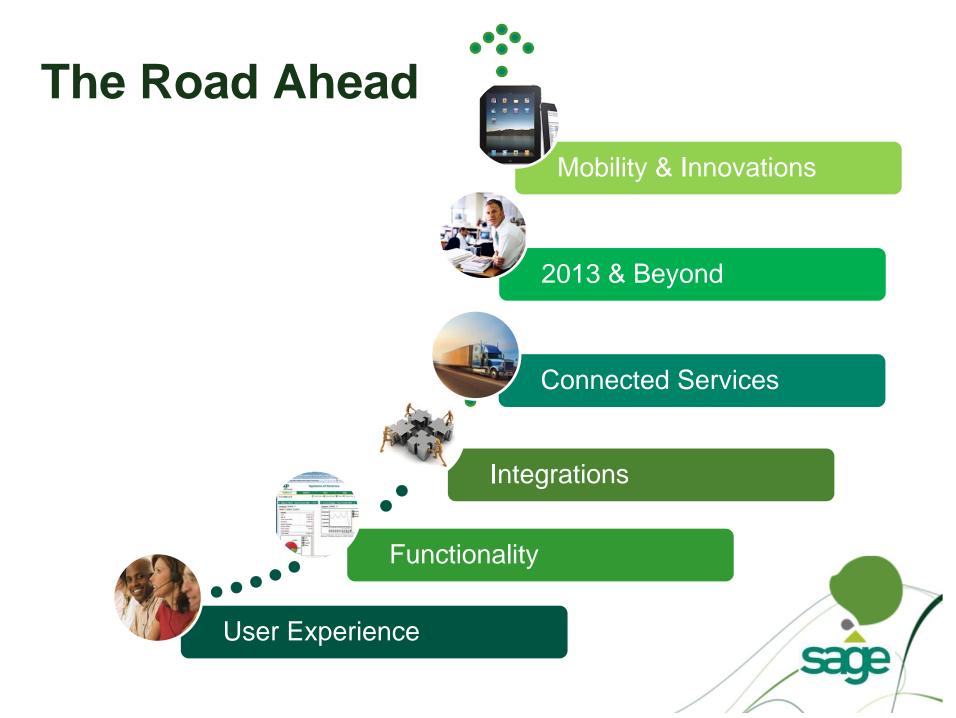
#### **Product Update**

June 2013

- Sage Advisor Add User & Title tracking
- Sort by check in bank rec







## **Voice of the Customer**



#### Top ideas from <a href="https://www.Sage100ERP.com/feedback">www.Sage100ERP.com/feedback</a>

planned



#### Increase the length of the Accounts Payable invoice number field.

Some vendors use invoice numbers longer than 10 characters; therefore, they must decide which part of the number to enter. Not having the full invoice number causes  $\dots$ 

Comments (26) | by: Roberta V. | Status changed about a year ago | 1 - Financial Management



83

#### SMTP Authentication options for Paperless Electronic Delivery



Vote for As more email providers are moving to some type of SMTP authentication requirements for their email it would be nice to be able to choose an outbound authentication ...

Comments (23) | by: Brian B. | Status changed 7 months ago | 8 - General Enhancements



#### ability to inactivate customers and vendors

The ability to inactivate customers and vendors would be great. Then they will be able have there information and history stored, but will not show up on reports.

Comments (6) | by: Amy J. | Status changed about a year ago | 1 - Financial Management



Vote for

planned

#### Item Quantity Available on Main Panel of Item Inquiry in version 4.4



In version 4.40, for an Item Inquiry, we want to see the Quantity panel information (warehouse detail) on the Main panel. (Similar to the pre 4.4 screen) The two most ... Comments (4) | by: Roberta V. | Status changed 8 months ago | 3 - Sales & Distribution



#### PLEASE UPDATE THE US ZIP CODE LIST IN MAS!!

The zip code list in MAS is really, really outdated. Users have to waste time ente codes, when in reality updates to the US Zip code list could just as easily be ...

Comments (13) | by: Pamela F. | Status changed about a year ago | 3 - Sales & Distribution



#### Ability to see if Checks listed in VM have been cleared through Bank ...

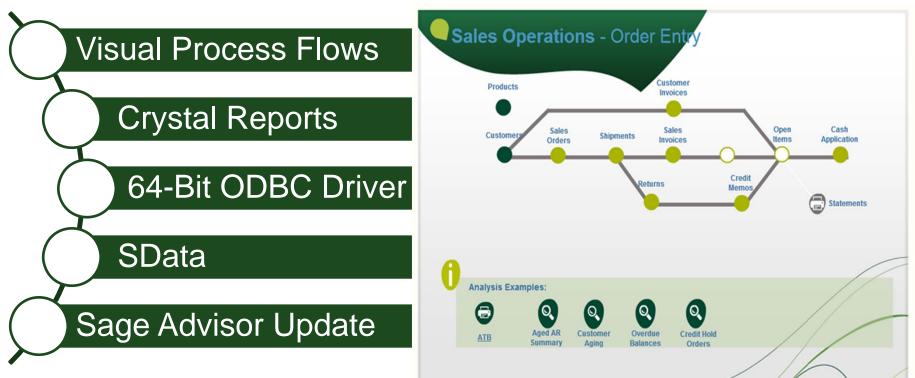


Would like to be able to see if a check listed in the Vendor Maintenance screen as being issued to the vendor has also been marked as cleared or reconciled in Bank Rec ...

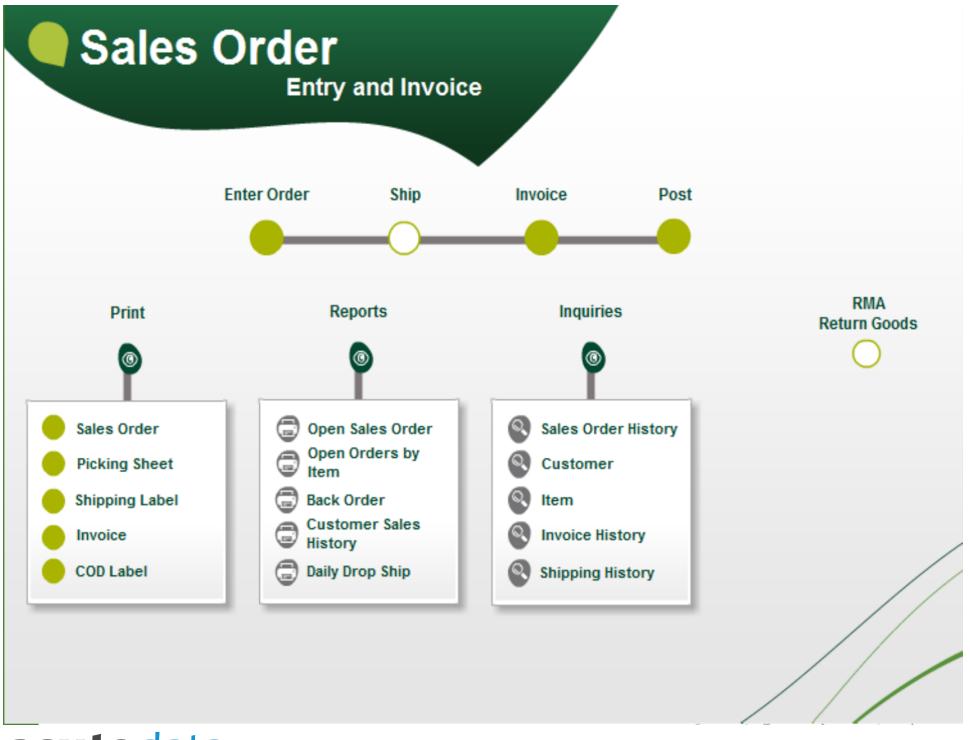
Comments (3) | by: Brian L. | Status changed 8 months ago | 1 - Financial Management



## **Improved User Experience**

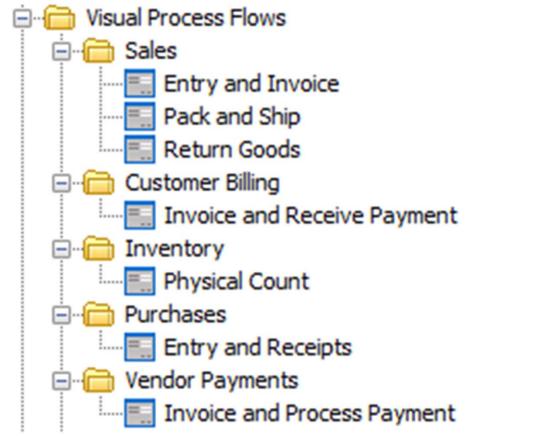






## **Sage Visual Process Flows**

Version 2013 will include out-of-the-box process flows for





## **Crystal Reports**

- Updated to latest version of SAP® Crystal Reports 2011 for Sage
- Updated the report engine run-time components utilizing a modern .NET architecture
  - All standard reports and forms saved with a 2011 backwards compatible format
- Crystal Conversion Utility updated with the .NET architecture and a new user interface
- Allows Sage 100 ERP to stay current with SAP® Crystal Reports new features and product updates



# **64-Bit ODBC Driver**

- New 64-bit ProvideX ODBC Driver Available
- Allows Integrations with 64-bit Applications
  - -Microsoft SQL Server
  - -Microsoft Office
- Separate Installation found off the Productivity Tools menu on the Sage 100 ERP Autorun Menu



# **SD**ata

- SData is a communication protocol powering the integration of Sage products
- Applications supporting SData open their information for consumption not only among themselves but for all participants in the World Wide Web
- SData is a REST-style web services protocol
  - -See <u>http://sdata.sage.com</u> for the official Sage SData site.

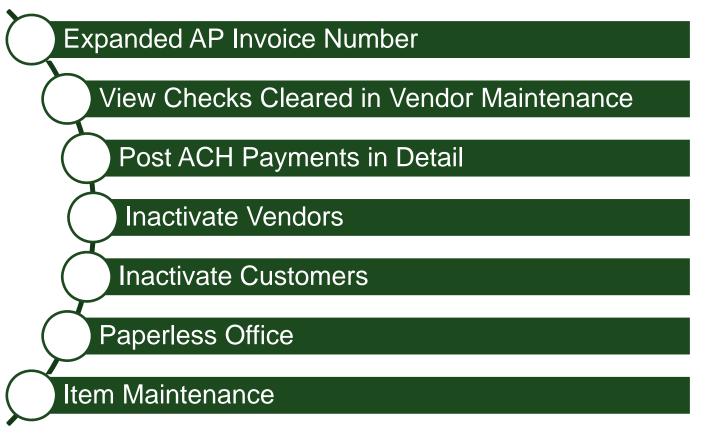


# **Sage Advisor Update**

- Automatic way for Sage to deliver updates
- Common initiative used by all Sage products
- Customers should work with their partners on implementation

S ices						Available Upd	ates		(Refresh (-))	Current Nearing Expiration Expired
	П	Product Line	Version	Type	M&S St	Description	Link To Detail	Link To M&S		M&S expires on: 09/01
		Incorrectly Signed Test Ap	14.02.20.002			Description for TestApplication140220002.mil			A	
		SSDP Test Application	newone		-	fgsdfg				
		SSDP Test Application	newone		1.2	dfgdfg				WILMAY.
		SSDP Test Application	newone		1	Test7				6
		SSDP Test Application	newone		See.	u yfukyf				
		SSDP Test Application	newone		100	asdfsd				~
		SData Bridge Demo Data S	4		1 and	SData Bridge Demo POC				
		Southwind XML Data Service	Ca			Initial version.				Information Links
		UK SSDP Test Product	1.2			This is the description				Maintainance and Support in
		Test Application	14.02.29.003		1	Description for TestApplication140229003.msi				Version information
		Unsigned Test Application	14.02.20.002		1	Description for TestApplication140220002.msi				
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# **Functionality**





## **Expanded A/P Invoice Number**

- Can now enter up to 20 characters for invoice number
- Schema, Screens, Reports, Forms, Journals, Lookups all modified for new expanded invoice number
- Impacted A/P, P/O, G/L, J/C, BIE, BIR, ACH
- Reports display full invoice number

A/P Invoice Data Entry (ABC) 4/2/2012	
Vendor No.         01-AIRWAY         Id         Image: Property           Name         Airway Property         Invoice No.         04022012-12345678901         Image: Property	Yendor
1. Header 2. Lines	
Invoice Date 4/2/2012 📰 Invoice Amount 500.00 📾 Subject to Discount 500.00 📾	Terms Code     03     NET END OF MONTH       Invoice Due Date     4/30/2012     Image: Code       Discount Due Date     Image: Code     Image: Code       Discount Amount     .00     Image: Code
	Hold Payment Separate Check Comment
	Accept Cancel Delete 🖨 🥥

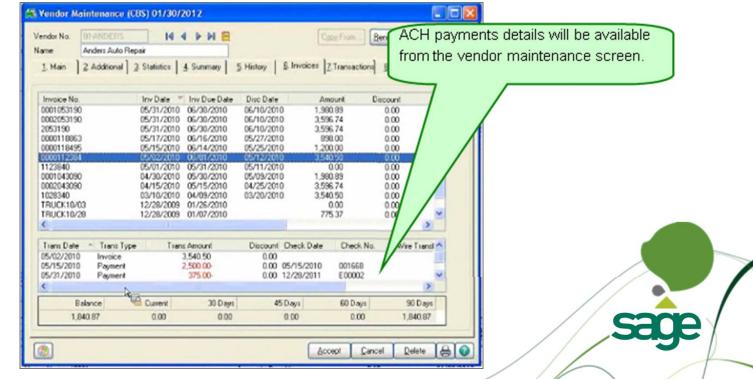
## Ability to View Cleared Checks in Vendor Maintenance

- New A/P Setup Option
- Changes to B/R entries
  - -Accept logic
- Changes to Vendor Maintenance

1	Check No. 001611	Entry No. 000000	Check Date 5/31/2010	Reference 01AIRWAY	Payee Name Airway Property	Amount 7,000.00	Cleared	Cleared Date 4/2/2012	<b>.</b>
2	001729	000000		01ANDERS	Anders Auto Repair	3,540,50	V	4/2/2012	B
3	001730	000000		02ARROW	Arrowsmith Drinking \	75.00			0
4	SVCCHG	000000	5/31/2010		Service Charges	65.00	3	1/1/1799	
5						.00			
	View	clear	ed check	s for eac	ch bank from v	Jour Acci	ounts		1
	Paya	able C	heck, De	posit, an	ch bank from y Id Adjustment ank Reconcilia	Entry sc			

## Post ACH Electronic Payments to Bank Rec in Detail

- New A/P Setup Option
- Previously posted lump sum
- Can now post dollar value checks



## **Inactive Vendors**

ame Airway Property	Copy From
<u>1</u> . Main <u>2</u> . Additional <u>3</u> . Statistics <u>4</u> . Summary <u>5</u> . H	History <u>6</u> . Invoices <u>7</u> . Transactions <u>8</u> . Checks <u>9</u> . P/Os
Comment Vendor Status Active Active Inactive Inactive Temporary G/L Account Separate Check	Use P/D Receipt of Invoice Entry for this Vendor Primary Purchase Address  1099 Form Vendor Type None Default Form None Taxpayer ID No. Default Box No. Misc Box 9  1099 History
Printing Sort AIRWAY Batch Fax	

**Functionality Enhancements** 

## **Inactivate Customers**

Service Customer Maintenance (ABC) 4/2/2012 Customer No. 01-MAVRK 🕨 🕨 🥅 14 Renumber... Copy From. More... Maverick Papers Name Easily identify 2. Additional <u>3</u>. Statistics 1. Main 4. Summary 5. History <u>6. Invoices</u> <u>7. Transactions</u> <u>8</u>. S/Os inactive customers Printing with the reason Sort Comment code Jpen Item Customer 📝 CRM Internet E Customer Type Customer Status М Ŧ Statement Cycle Inactive 0 Dispute over invoices DISP1 Print Dun Message V Inactive Reason Data Entry Inactive Reason Code Maintenance (ABC) 4/2/2012 Price Leve CHECK CH Dflt Pymt Type -Code Description Discount Rate .000 % Out of Business - 🛃 1.500% OUTOB Fin Charge Rate 1 MERGE 2 Merged with another company Item Code 3 INACT No activity in a year 4 CHP11 Chapter 11 5 DISP Dispute over payments 6 DISP1 Dispute over invoices -7 0 <u>C</u>ancel Accept

# **Paperless Office SMTP Encryption**

- No need to maintain dedicated Email server!!!
- Google mail, Yahoo, Hotmail, etc.
- Chillkat 9.3.0 now installed
- Company Maintenance E-mail tab
  - -Select SSL or TSL/STARTTLS



## **Item Maintenance Main Tab**

A picture is worth a thousand words!

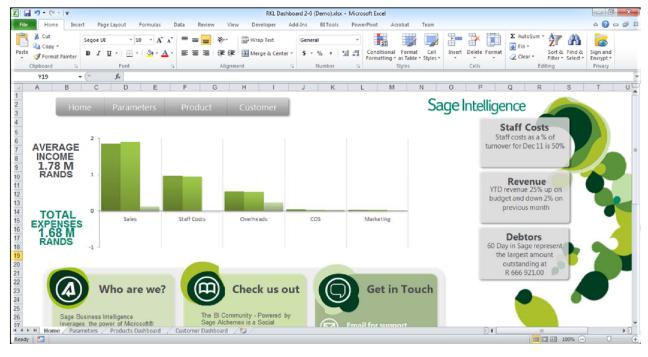
# Integrations



# **Sage Intelligence Reporting**

#### New Designer Add-In

- Easier to use
- Better performance in-memory processing
- New Report Templates
- Report Distribution
- Reporting Trees



# **Increased Performance**



# 2GB Database 2 Fiscal Years 2700 Accounts 35061 Budget Balances 6.5 Minutes to Run



2.5GB Database2 Fiscal Years10281 Accounts25 Minutes

acutedata



#### With **New** Report Designer Add-In

2GB Database 11 Fiscal Years 5600 Accounts 117000 Budget Balances 42 Seconds to Run

2.5GB Database10 Fiscal Years46580 Accounts1 Minute to Run



# **Sage Intelligence Resources**

- Join the BI Community
  - -http://community.alchemex.com/
- Register for FREE webcasts
  - -www.alchemex.com/Webinars.aspx
- Sign up for Sage Intelligence Excel Tips and Tricks
  - -www.alchemex.com/SubscribeNewsletters.aspx
- Sign up for Training at SageU
  - -http://www.sageu.com/sage100erp/



# Sage CRM v7.1 SP2 Functionality

- Multi-browser support
- Mail Merge
- Document Filing
- Sage CRM for tablet
- Multiple ERP companies per single CRM database
- Quick Order Entry Form

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CRM	New: Quic	kQuote 💌						
ecent	Order Information	on						Ext
			Order Type:	Salespersor	: Sage CRM Us		oortunity:	Save Cancel
	Mike Thompson	E-mail:				Fax Number:		
×	Ship Date:	Ship Via:	FO	8:	Comment			Customer Credit
М	5/23/2010	MAIL	9					Allela
	Bill To Address:	Anaheim, CA						O Help
RM (	> Ship To Address	: Anaheim, CA						
	<ul> <li>Item Detail</li> </ul>							
8	Item Code:		Q	tem Description		Unit of Measure EACH	Warehouse: 002	
	Ordered:	Back Ordered:	Unit Price:	Discount Percent				
ing	0.00	0.00	0.000	0.0	)	0.00		
) HT	Promise Date: 5/23/2010	Comment:			Drop Ship	E		
	Item Code	Description			sck Ordered	Unit Price	Extensi A	
	1 1001-HON-H 2 1001-HON-H		WER LETTER FLE	35.00	10.00	75.600 87.000	756.	
	3 1001-HON-H		WER LETTER FLE	5.00	2.00	127.070	254.	
	4 1001-HON-H		WER LETTER FLE	6.00	2.00	130.950	261.	
	5 2480-8-50 6 2481-5-50	DESK FILE	8" CAP 50 5 1/4" CAP 50	25.00	20.00	31.460	629.	
	6 2481-5-50		5 1/4 CAP 50	10.00	.00	18.550		
	Order Total:	3,054.28						_

# **Additional Sage CRM Enhancements**

- Tasks launched from Sage CRM do not use a Sage 100 ERP license
  - -Allows for distinct separation between front and back office
- Installations Updated to Maintain the Integrity of Customer and Partner Customizations
  - Minimizes the number of changes that need to be re-done after each upgrade
  - Still may require some re-work if customizations are made to the same forms that Sage modifies
- Sales Order Memos will now auto display



# Sage Budgeting and Planning

- Shorter planning cycles through collaborative budgeting and planning process
- Security and access control
- Web accessibility
- Seamless integration with ERP data
- Best-of-breed functionality
- Automated Consolidation
- Ability to handle "Rolling Forecasts" and copy forward
- Highly Configurable
- Great Price/Value ratio



## Sage Fixed Assets 2013

- Combined Product Families
- Government/Nonprofit/Canada/ US editions in one product
- Editable Notes
- Attach PDF's to Assets
- Sage Advisor Update Console Integration
- For a quick overview and a virtual tour visit <u>www.sagefixedassets2013.com</u>



## **Connected Services**



## **Credit Card Processing Enhancements**

- All Credit cards are now entered and stored in the Sage Exchange Vault
- Take credit cards for Accounts Receivable Invoices
  - Services companies without inventory can take payments within normal invoicing workflow
  - When batch of invoices is updated, payments are captured
- Take credit cards for Recurring Invoices
  - Generate recurring invoices as you normally do and have credit card associated with them
- More intuitive workflow to speed entry when processing credit cards in A/R Cash Receipts.
- Print the amount of the credit card payment on the appropriate Sales Order Invoice to deliver confirmation to your customers.
- You can decide how much to pre-authorize on each transaction rather than always using the sales order amount.

# sage

# Sage Shipping by SmartLinc

- Multi-Carrier solution
  - UPS, FedEx, USPS US and Canada
- Produces carrier compliant shipping label
- Updates all ship data and costs back to ERP
  - Tracking number
  - Cost of Shipment
- Automatic email notification to customer
- Maintains shipping history
- <u>http://www.smartlinc.net</u>



## Sage Sales Tax by Avalara

- Makes paying sales tax simple for any business.
- Automatically performs address validation, sales tax jurisdiction research, and rate calculation
  - Seamlessly integrated with Sage 100 ERP
  - Covers all sales tax jurisdictions in US and Canada
- Protect yourself from the risk of an audit



# Sage Alerts by Vineyardsoft

- Business Activity Monitoring
- Notify staff about critical business issues when they occur
- Identify trends or problems across your business
- Trigger "workflow" to update your applications, schedules intelligent tasks, and moves information between an organization's disparate software systems

http://www.sageknowledgesync.com



# Learn more about Sage 100 ERP 2013

 Visit the Sage 100 ERP 2013 launch microsite:

#### www.Sage100ERP.com/2013release

- Read the <u>What's new</u> <u>Brochure</u>
- Top Ten Reasons to Upgrade
- Take the Free "What's New" customer course on SageU: <u>http://www.sageu.com/sage100erp/</u>



Look for your detailed email communication and schedule your upgrade with your BPL



## What Are The Future Plans?

#### Beyond the Sage 100 ERP 2013 Release.....





# Sage 100 ERP Product Updates and 2014 Release

- Product Update 1
  - Year end updates
  - Sage Inventory Advisor
  - Incorporation of beta feedback
- Product Update 2
  - Support new product innovations
    - Mobile Sales
    - Mobile Service
    - Account Billing and Payments
- 2014 Release
  - Enhancements based on <u>www.sage100erp.com\feedback</u>
  - Enhancements based on Sage Advisor Data
  - Additional Visual Process Flows
  - Tighter integrations
  - Payroll Online Paystubs

#### 2013 release scheduled for Q4 2013



# **Online Pay History**

- Included with new Payroll
- Employee self-service web portal to access
  - Pay Stubs
  - Company announcements

My Pay Stubs							
							4
118	Janet A Krause		XXXXX3333		06/30/11	1,593.06	
Employee No.	Employee Name		Social Security Number	r	Check Date	Net Pay Amount	
Earnings	Hrs/Units	Rate	Current Amount	YTD Amount	Deductions	Current Amount	YTD Amoun
Social Security Tax	0.00000	0.00000	86.23	86.23	Social Security Tax	86.23	86.23
US Federal Income Tax	0.00000	0.00000	344.05	344.05	US Federal Income Tax	344.05	344.0
Medicare Tax	0.00000	0.00000	29.77	29.77	Medicare Tax	29.77	29.77
Salaried	80.00000	25.41000	2,033.11	2,053.11			
	Curr	ent Totals			Yea	r to Date Totals	
160		40	60.05	1,593.06	2,053.11	460.05	1,593.06
Hours Worked	Earnings	Ded	uctions	Net Pay	Earnings	Deductions	Net Pay

## **User Interface Improvements**

#### Auto Complete

Sales Order	Entry (ABC) 20/12/2012		
Order Number	0000180	4	D DI [
<u>1</u> . Header	2. Address 3. Line	s	<u>4</u> . Tota
Order Date	20/12/2012 🛅 Or	der T	ype Stan
Customer No	A		۹ 🛃
Cust PD	A To Z Carpet Supply Allen's Appliance Repair American Business Futures American Concrete Service Autocraft Accessories Avnet Processing Corp		Ship To A Terms Coc
Ship Date	20/12/2012		<u>Ship Via</u>
Status Mou	- Reason		Confirm To F-mail



## **User Interface Improvements**

Report Setting Description	STANDARD Customer Listing	٩			S <u>a</u> ve -
Setting Options	Customer Eisting				
Type	Public v	Print Report Settings		Number of Copies	1 ^
Default Report		Three Hole Punch		Collated	V
Sort Report By	Customer Number	•			
Options					
Customers to Print	Active Only	•			
Report Type to Pri	nt Customer Info	rmation	•		
Additional Informa	tion				
Print Customer Me	mos 📃	Print Tax Exemption Number			
			> <u> </u>		
Print Customer Cor	ntacts 📃	Print Internet Information			
Print Customer Cor Print Customer Cre		Print Internet Information		Print Split Commission Inform	nation 🔲
	dit Cards 📃	Print Internet Information		Print Split Commission Inform	nation 🕅
Print Customer Cre	dit Cards 📃	Print Internet Information		Print Split Commission Inform	nation 🕅
Print Customer Cre Print Ship To Addr	dit Cards 📃			Print Split Commission Inform	nation
Print Customer Cre Print Ship To Addr Selections	dit Cards 📄 esses 📄 Operan			Print Split Commission Inform	
Print Customer Cre Print Ship To Addr Selections Select Field	dit Cards 📄 esses 📄 Operan	d Value		Print Split Commission Inform	<u>^</u>
Print Customer Cre Print Ship To Addr Selections Select Field Customer Number	dit Cards  dit Cards	d Value		Print Split Commission Inform	<u>^</u>
Print Customer Cre Print Ship To Addr Selections Select Field Customer Number Customer Name	dit Cards  dit Cards	d Value		Print Split Commission Inform	<u>^</u>

Add to Custom Reports and GL Financial Reports



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**User Experience** 



## **Mobility & Innovation**





## **Mobile Connected Services**

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Sage

pany Performa

5404

#### Sage Mobile Service

Sage Mobile Sales

11:06 PM

(\$)



Ideal for Field Service employees to complete Sales transactions including Payment at the point of service

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Ideal for Product Salespeople to create Proposals, generate Quotes and complete sales transactions at customer sites. And, it provides Sales Manager oversight of discounting and sales rep performance.

00% of the order files

Larry Bake

## Account Billing & Payment: Cloud Connected Service

**Dashboard View of Progress and Communications** 



#### **Customer Billing Communication Details**

G Raymond 1-604-123-4567

1234 Main Stree

Vancouv A1A 1A1

45 Net 30 Dave

\$27,570,23

4 Past Due Invoices

**3** Payments Scheduled

2 Other Contacts

2 Activities Added Today

Date

Wed Sep 12 2012 5:00pm

Tue Aug 21 2012 10:00a

Fri Aug 24 2012 1:00pm

Thu Dec 27 2012 5:00pm

Aged As Of 08/15/2012

ABC Company

Email: Address:

Primary Contact

Average Days to Pay:

Statement

> Payments

Communication

30 Days Notification

60 Days Notification

Call Gary Raymon

Call for payment 2

Additional Contact

Activity History

Registered mail for 90 Day

Outstanding Amounts

Improves customer communications via electronic billing reminders and invoices. And, it automates numerous timeconsuming tasks.

Template

30 Days

30 Days

30 Days

90 Days

60 Dev

Assign To

Gary Simpso

Gary Simps

Customer List

CloudEx

Compag Corp

Avnet Processing Corp

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Communication Calendar

09/21/2012, Friday

ABC Company

BBC Company

Smart Kitcher

Swimmer Splash Co

Standard Pacific Co

nails 🛛 🔁 🛛 🖓 🖕

Phones S Letters

Amount Due 1

\$12,000

\$10,222

\$4534

\$3826

Davs Past Due

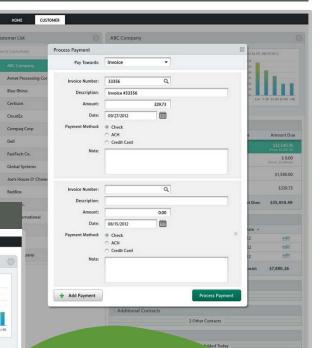
32 Days

45 Days

89 Days

Provides Customer billing communications management, installment payments, and tracking which combine to reduce delinquent accounts for customers.

#### Customer Full or Installment Payments



## **Sage Inventory Advisor**

Product code Description	Ideal Amended	Cost	Value	Class		
ac\$3030		Amended	EAD	Velocity	Policy	Demand
Spring Brake 30/30 Quickstop Aboox G Blandler	1,065 units 1065	29.69 29.69	31,625 0.0ft <sup>s</sup> 25 Dec 2012	AH Potential s/o	LT 90d 2.8ku SS 62d 1.9ku RC 30d 938u O/H 7%d 2.4ku O/O 54d 2.9ku B/O - 210u	1.5k Avg sales: 847.4 Avg FC: 1.1k @ PTD sales: 216 Age: 34
ICO10040 Prake Shoe Unined 4515h (q) Recool (C Stindard	1,062 units 1082	11.04	11,942 0.0ft <sup>3</sup> 25 Dec 2012	AH Ok	LT 90d 1.2ku 65 42d 580u RC 30d 405u 0/H 26d 344u 0/O 87d 790u B/O 0 0u	2.2k Avg sales: 125.9 Avg FC: 268.2 () PTD sales: 0 Age: 51
NCC22000 Brake Shoe Unlined Bc/38/1 Fblood (K) Standard	92 units 92	11.85	1,090 0.0ft* 25 Dec 2012	BM Ok	LT 90d 124u SS 31d 43u RC 45d 61u O/H 99d 138u O/O 0d 0u B/O - 0u	Avg sales: 37.0 Avg FC: 42.0 @ PTD sales: 0 Age: 51
ICT1004PRK Brake Shoe & Hardware Kit 4515h (p) Recood K (Blandard	767 units 767	48.65 48.65	37,315 0.0ft* 25 Dec 2012	AH	LT 90d 1.9ku 98 65d 1.1ku 80 30d 614u	915

Se

# **Questions & Contact**

www.Sage100ERP.com/2013release - Released December 2012!

- Quarterly Product Updates
- Sage 100 ERP 2014 Release Planned for November 2013



